

GDPR Compliance & Data Protection Policy

Effective Date: June 09, 2025

1. Introduction

At Octbe.com, we are committed to protecting your personal data and ensuring your privacy in compliance with the General Data Protection Regulation (EU) 2016/679 ('GDPR'). This document outlines our practices regarding the collection, use, and protection of your information.

2. Data Controller Information

The data controller is Octbe.com, operated by the legal entity behind the platform. You may contact us at any time regarding data privacy concerns at: contact@octbe.com

3. Categories of Data Collected

We collect the following categories of personal data:

- Identification data (name, email, contact details)
- Authentication data (hashed passwords, 2FA PINs)
- Interaction logs (messages, uploaded files, report views)
- Technical data (IP address, browser type, device info)

4. Purposes of Data Processing

Your personal data is processed for the following purposes:

- To manage your account and enable dashboard access
- To generate personalized reports and analytics
- To ensure platform security and prevent fraud
- To respond to inquiries and provide support

5. Legal Basis for Processing

We process your data based on the following legal grounds:

- Your consent (e.g., for marketing or cookies)
- Contractual necessity (account usage, dashboard access)
- Legal obligations (billing, accounting)
- Legitimate interests (platform improvement, analytics)

6. Data Sharing and Processors

We may share your data with trusted third parties only when necessary:

- Hosting providers (for secure storage)
- Analytics services (pseudonymized data only)
- Legal authorities when legally required

We ensure all partners are GDPR-compliant.

7. International Transfers

Your data may be transferred outside the EU, in which case Octbe ensures:

- Standard Contractual Clauses (SCCs) are signed
- The country ensures adequate level of protection
- Additional safeguards (encryption, anonymization) are used

8. Data Retention

We retain your personal data as long as necessary to fulfill our services and legal obligations. Uploaded files and reports are retained per contract, and deleted upon user request or after account termination.

9. User Rights under GDPR

You have the following rights:

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- Right of access
- Right to rectification
- Right to erasure (right to be forgotten)
- Right to restrict processing
- Right to data portability
- Right to object
- Right to lodge a complaint with a supervisory authority

10. Cookies and Tracking

We use cookies for basic functionality and analytics. Cookie consent is requested on first visit. You may manage your preferences via your browser settings.

11. Data Security Measures

We implement the following safeguards:

- HTTPS encryption for all traffic
- Passwords stored using bcrypt
- Rate limiting and firewall protections
- Captcha for bot prevention
- Two-factor authentication (2FA) options for users

12. Policy Updates

This policy is reviewed periodically. Users will be notified of significant updates via dashboard notifications and/or email.

13. Contact

To exercise your rights or for any questions, contact us:

Email: contact@octbe.com

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Web: https://octbe.com/contact_us